



# INDIA NON JUDICIAL



# Government of Uttar Pradesh



Certificate Issued Date

Account Reference

Unique Doc. Reference

Purchased by

**Description of Document** 

**Property Description** 

Consideration Price (Rs.)

First Party

Second Party

Stamp Duty Paid By

Stamp Duty Amount(Rs.)

- IN-UP99492519310922W
- 03-Jul-2024(01):33 PM
- NEWIMPACO (SV)/up14182204/ SAHARANPUR SADAR/ UP-SHR
- (SUBIN-UPUP1418220495399914141605W
- GARRISON SECURITAS REGD
- Article 19 Certificate or other Document
- Not Applicable

- GARRISON SECURITAS REGD
- Not Applicable
- GARRISON SECURITAS REGD
- - (One Hundred only)

सत्यमेव जयते





IN-UP99492519310922W

# CONTRACT AGREEMENT

The Agency M/s Garrison Securitas Regd., Address Basement Kamal Market Brijesh Nagar, Paper Mill Road, Saharanpur Uttar Pradesh has been engaged to provide the Security Manpower Services through GeM. The Services are being provided by the Agency from 15/06/2024 on the Terms & Conditions as per GeM Contract No. GEMC-511687790910100 dated 30/05/2024 (8 Pages).

The services being provided by the Agency on Terms & Conditions and Rates will be the part of attached Contract of GeM.





- onus of checking the legitimacy is on the users of the certificate
- In case of any discrepancy please inform the Competent Authority.



# अनुबंध | Contract



अंशुंबेप क्रमांस्रं‡Contract No: GEMC-511687790910100 अंतुर्वम विभिन्न Contract Generated Date : 30-May-2024

रांगठन विकरण | Organisation Details

uew Type: मेशलप Ministry : Central PSU

Ministry of Housing & Urban Affairs (MoHUA) Bindustan Prefab Limited

Mili Department difsन कर भए। Organisation Name : कारोलन होत्र Office Zone:

Hindustan Prefab Limited

Dolhi

श्वरीदार विभरण | Buyer Details

MilDesignation : चंत्रके कार्य Contact No. : CONSULTANT SOFTWARE ENGINEER

011-43149800-129 ईंग्रेस अर्छ्डी (Email ID :

भुगतल प्राविकरण विवरण Paying Authority Details

PAO

जीपवरीआईप्त[6911N :

buycon5.hpt.dl@gembuyer.in 07AAACH0155L3ZO

Hindustan Prefab Limited Near Rajdoot Hotel jangpura. SOUTH EAST DELIST, DELIG-110014, India

वित्तीय स्वीकृति विवश्ण[Financial Approval Detail

आईएमडी शहयति[JFD Concurrence : प्रभावनिषः अनुमोदन गत्र पदनाधः|

Designation of Administrative Approval: विशिय अनुमोदन का पदनाम|

Designation of Financial Approval:

No

Role; धूमतान वत त्ररीकत्।

Payment Mode पर्द|Designation :

दंगेल जाईसी (Email ID : બોપવાદી આદેવની ઉક્રાપ્ત :

9801Address:

चैवा विवयम | Service Description

monitoring.hpl@gov.in

unt[Address:

Hindustan Profab Limited Near Rajdoot Hoteljangpura,

NEW DELHI, DELHI-110014, India

परेषिती विवरण Consignee Details

ai.d.[5.No परेशिती नाम & पर्सा Consignee Name & Adoress 194i[Contact: 011-43149800-129 दंगेल आईटी| Emoil IO : buycon5.hpl.dl@gembuyer.in ગીયલટીગાઇપુન[GSTIN : 07AAACH0155L3ZO પાંમ[Address : Hindustan Prefab Limited Near Rajdoot Hotel

SOUTH EAST DELHI, DELHI-110014, India

Security Manpower Service (Version 2.0) - Office/Commercial/Institutions/ Residential; Unarmed Security Guard

रोवा प्रदाता विवरण | Service Provider Details

जेम विकेता आईडी। GeM Seller ID : वंत्रानी का नाम | Company Name :

संपर्वतनसर|Contact No. देगेल आईडी [Email ID :

4086180000110745

GARRISON SECURITAS REGO 07500999961 garrisonsecuritas77@gmail.com

Basement Kamal Market, Brijesh Nagar, Paper Mili Road,-,

Saharanpur, UTTAR PRADESH-247001. -UDYAM-UP-64-0000617

एमपुसपुमई क्रिकिरण संस्का|MSME Registration number : पुगपुसर्व सम्प्राजिक श्रेणी|MSE Social Category :

OBC प्राप्सर्व लिय श्रेणी | MSE Gender :

जीवसरीआईएग|GSTIN:

09AAGFG3778F1Z5 (B), (R)

\*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा|GST / Tax invoice to be raised in the name of - Buyer

सेवा विवरण|Service Details

रोवा प्रारंभ दिनोक (नवीनतम) |Service Start Date (latest by); 15-Jun-2024

सेवा समाप्ति तिथि|Service End Date : 14-Dec-2024

श्रेणी नाम | Category Name : Security Manpower Service (Version 2.0)

শিলিশ ঘরা|Billing Cycle: weekly

विभरण Description		Number of resources to be hired	Percentage of Service charge Inclusive of GST	
Type of Establishment / Area	Office/Commercial/Institutions/ Residential			
Category of Profile	Unarmed Security Guard			
Category of Skills	Unskilled			
Gender	Male			
Qualification	High School			
Ex Servicemen	No			
Age Limit	Up to 40 years			
Years of Experience	0 = 3 years			
Additional Requirements for the Security Personnel	Martiol Art Certificate			
Number of working days in a month	26			
Tenure/ Duration of Employment (in months)	6	- j	3.85	
Basic Pay (Minimum daily wage)	673			
Provident Fund (INR per day)	80.76			
EDLI (INR per day)	3.37		,	
:SI (INR per day)	21.87		•	
PF Admin charge (INR per day)	3.37			
Bonus (INR per day)	0	·		
Optional Allowance 1 (in Rupees)	0	7		
Optional Allowance 2 (in Rupees)	0	7		
Optional Allowance 3 (in Rupees)	0	7		

कुल संशि (सूत्र) |Total Amount (Formula) :

( (((Basic Pay (Minimum daily wage)+ESI (INR per day)+Provident Fund (INR per day)+EDLI (INR per day)+EPF Admin charge (INR per day)+Bonus (INR per day)+Optional Allowance 1 (in Rupees)+Optional Allowance 3 (in Rupees)+Optional Allowance 3 (in Rupees) \*\*Number of working days in a month)\*\*1.18 ) (Percentage of Service c harge inclusive of GST\*\*((Basic Pay (Minimum daily wage)+ESI (INR per day)+Provident Fund (INR per day)\*\*) day)+EDLI (INR per day)+EPF Admin charge (INR per day)+Bonus (INR per day)+Optional Allowance 1 (in Rupees)+Optional Allowance 2 (in Rupees)+Optional Allowance 3 (in month)/100) )\*Number of resources to be hired\*Tenure/ Duration of Employment (in months) }

ऐडऑन के बिना कुल मूल्य |Total Value without Adduns(INR)

S New De

कुल एडऑन मूल्य !Total Addon Value(INR)

446152,75

0

SERVICE STC

SPECIAL TERMS AND CONDITIONS FOR

SECURITY MANPOWER SERVICE

### 1. Preamble

- A. All Security Man Power Service contracts placed through GeM shall be governed by following set of Terms and Conditions:
- (i) General terms and conditions for Goods and Services;
- (ii) Service STC contained in this document;
- (iii BID / Reverse Auction specific ATC
- B. The above terms and conditions are in reverse order of precedence i.e. ATC supersedes Service STC which supersede GTC only in case of any conflicting provisions.
- C. The above set of conditions along with Scope of service including price as enumerated in the Contract Document shall be construed to be part of the contract.
- D. This document represents a Special Terms and Conditions ("STC") governing the contract between the Buyer and Service Provider. The purpose of this document is to outline the scope of work, Stakeholder's obligation and terms and conditions of all services covered as mutually understood by the stakeholders.

### 2. STAKEHOLDERS

The main stakeholders associated with this STC are:

- i. Buyer
- li. Service Provider

The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses Service Level Agreement/ penalties in case of non-adherence to the defined terms and conditions. It is assumed that all stakeholders would have read and understood the same before signing the document.

The objective of SLA is to ensure that proper elements and commitments are defined to provide consistent delivery of service to buyer by service provider. The goals of the SLA are to Provide clear reference to service ownership, accountability, roles and/or responsibilities. Present a clear, concise and measurable description of service provision to the customer and Establish Terms and Conditions for all the involved stakeholders and entitle both the parties understand the consequences in case of termination of services due to any of the stated reasons.

### Scope of Service

EX Service Man Security Superviso

The purpose of this service is to facilitate implementation of Security Measures at the Buyer's premises. The service provider would provide required equipment and personnel for the mentioned shifts as per the requirements of the buyer

3.1. The following indicate the different roles in the security services for which hiring can be done and the qualifications and experience required for the service persons. Buyer organizations are required to indicate in umber working days in a week such as 5,6 or 7 and event based. The contract start and end date is to be indicated along with number of service days in a month and infinium wages per shift inclusive of EPF ESI and Administration than the property of the service days in a month and infinium wages per shift inclusive of EPF ESI and Administration than the property of the service days in a month and infinium wages per shift inclusive of EPF ESI and Administration than the property of the service days in a month and infinite many than the property of the service days in a month and infinite many than the property of the service days in a month and infinite many than the property of the service days in a month and infinite many than the service days

# Role and Responsibilities

Roles	Desired Qualifications	Responsibilities
	Should be in a position to organize the security force, suggest improvement in all matters of	Overall responsible for all security, vigilance, Firefighting activities and related documentation
	policy in respect of security as an adviser.	Establishing security protocols and policies, as well as designing security plans to protocols, the client's assets.
Security	Should be in a position to analyze security needs, identify possible security threats, establishing necessary security parameters; and deciding on the best security measures available and organizing the security force. Should also be having knowledge regarding fire fighting operations	Fronting a cot of rules and constituent and adecimate decimate a living to
Consultant	Minimum Experience of 5 years	Implementing security measures, providing technical supervision and advice as require
		Availability shall be as per needs and mutually decided by the organization hiring consultant
	Should have knowledge of security related matters ,industrial safety ,fire fighting and ailled functions	Should be required to carry out supervision of all security related activities in the
	Should be able to exercise command and control over the security personal deployed	organization as well as advice and assist security guards and other security related persons in carrying out their duties
Security	Physical standards and medical fitness as per PSRA Act and Rules	should be able to carry out or supervise protocol activities of receiving, escorting,
Supervisor	Should be minimum 12 <sup>th</sup> Pass	seeing VIPs to and to liaise with police and other investigating agencies as an when required
·	Should have knowledge of English, Hindi & Local Language  Experience of 5 years	Should be available in general shift on All working days
	Experience in a years	
	Should be a retired JCO or Equivalent from Army, Navy ,IAF, Paramilitary Forces, Central Police Forces	
	Should have knowledge of security related matters andustrial safety and allied functions	Should be required to carry out supervision of all security related activities in the organization as well as advice and assist security guards and other security related
	Should be able to exercise command and control over the security personal deployed	persons in carrying out their duties
	Physical standards and medical fitness as per PSRA Act and Rules	should be able to carry out or supervise protocol activities of receiving, escorting,



Should be minimum 12<sup>th</sup> Pass

should be able to carry out or supervise protocol activities of receiving, escorting, seeing VIPs to and to liaise

with police and other investigating agencies as and when required Should be available in general shift on All working days

		Experience of 5 years	•	ĺ	l
Ì					
		Should have a valid guin Reense	Working shifts recent the clock.		
		Should have knowledge of Security related matters	Carry out artivity of protesting the premises from any un authorized entry, robbery,		
		Good physique and personality	theh etc.		
		fulfilling requirements of physical standards and medical fitness as per PSRA ACI and Rules	The delites of a private security guard are to provide private security to another para property or both,	ď	91
Armed Security Guard Male	Minimum 10th pass	To runder necessary assistance to the police in the process of any Investigation pert-	, Ir	ļ.	
	Should have knowledge of Hindl or English and focal language	to the activities of the agency in which he is employed.			
		Minimum Experience Syears	To bring to the notice of his supervisor the violation of any law noticed by him during our discharge of his duties.	ď	60
		Should have a valid gun license	Working stilfs round the clock.		
		Should have knowledge of Security related matters	Carry our activity of protecting the premises from any un authorized entry, robbery,	1	
		Good physique and personality	theft etc.  To provide private security to another person or property or both,		
	Armed Security Guard Female	fulfilling regularments of physical standards and modical fitness as per PSRA Act and fulles	To render necessary assistance to the police in the process of any investigation pert-	ļ,	no
		Minimum 10 <sup>th</sup> pass	to the activities of the agency in which he is employed.		
		Should have knowledge of Hindi or English and local language	To bring to the notice of supervisor the violation of any law noticed during the could discharge of his duties		r
		Minimum Experience 3 years			
		Should be a retired NCO or other rank from Army, Navy, Air Force ,Paramilitary forces or Central			
		Police Forces  Should have valid gun iconce	Work in shifts round the clock		
		Should have knowledge of security related matters ,industrial safety and allied functions	Carry out activity of protecting the premises from any un authorized entry, robbery, theft etc.		
		Good physique and personality	To provide private security to another person or property or both,		
	Ex-Service Man Armed Security Guard	fulfilling requirements of Physical standards and medical fitness as per PSRA Act and Rules	To render necessary assistance to the police in the process of any investigation pertains	iln	eg
		Should be minimum 10 <sup>th</sup> Pass	to the activities of the agency in which he is employed.	l.	ļ
		Should have knowledge of Hindi or English and local language	To bring to the notice of supervisor the violation of any law noticed during the cours discharge of his duties	ľ	ľ
		Experience of 3 years			
		Should be a retired NCO or other rank from Army, Navy, Air Force ,Paramilitary forces or Central			
		Police Forces or State Police Forces	Working shifts round the clock		
		Should have knowledge of security related matters Industrial safety and allied functions	Carry out activity of protecting the premises from any un authorized entry, robbery, theft $-\text{etc.}$		
	Ex-Service Man unarmed security	Good physique and personality fulfilling requirements of Physical standards and medical fitness as per PSRA Act and Rules	To provide private security to another person or property or both,		
	Guard	Should be minimum 10 <sup>th</sup> Pass	To render necessary assistance to the police in the process of any investigation pert to the activities of the agency in which he is employed.	Jin	ng
1		Should have knowledge of Hintil or English and focal language	To bring to the notice of supervisor the violation of any law noticed during the cours		,
		Experience of 3 years	discharge of his duties		
		Should have knowledge of Security related matters, industrial safety and allied Functions	Working shifts round the clock.		
		Preference will be given to a person who has served in police and Home Guards	Carry out activity of protecting the premises from any un authorized entry, robbery, etc.	h	fi
		Minimum10 <sup>th</sup> pass  Should have knowledge of Hindi or English and local language	To provide private security to another person or property or both,		
	Un Armed Male Security Guard	Good physique and personality	To render necessary assistance to the police in the process of any investigation pertornal renders and investigation renders and investigation renders and investigation renders and investigation renders and ren	din	ng
		fulfilling requirements of physical standards and medical fitness as per PSRA Act and Rules	to the activities of the organization. In which he is employed.  To bring to the notice of supervisor the violation of any law noticed during the cours	l.	,
		Minimum Experience 3 years	discharge of his duties	ľ	
			•		ĺ
		Should have knowledge of Security related matters, industrial safety and allied Functions	Should be available on all working days. However it should be ensured that they are	Į,	en
		Preference will be given to a person who has served in police and Home Guards	weekly offs and shifts are rotated		
		Minimum10 <sup>th</sup> pass	Carry out activity of protecting the premises from any un authorized entry, robbery, theft etc.		
		Should have knowledge of Hindi or English and local language	To provide private security to another person or property or both,		
	Un Armed Lady Security Guard	Good physique and personality	To render necessary assistance to the police in the process of any investigation pertains	ain	ng
		fulfilling requirements of physical standards and medical fitness as per PSRA Act and Rules	to the activities of the organization in which he is employed.		
l		Minimum Experience 3 year	To bring to the notice of supervisor the violation of any law noticed during the cours discharge of his duties	ľ	
		Should have knowledge about Baggage screening procedures and experience using baggage	Work in shifts round the clock		
		screening equipments.	To undertake screening of bag or packages and articles being brought in to the pren	ni:	es
		Fulfilling requirements of physical standards and medical fitness as per PSRA. Act and Rules	To render necessary assistance to the police in the process of any investigation perta-		
	*55-3- *	Minimum 12 <sup>th</sup> pass	to the activities of the organization in which he is employed		
		Should have knowledge of Hindi or English and local language Minimum experience 1 year	To bring to the notice of supervisor the violation of any law noticed during the cours discharge of his duties	•	F
		minimum experience : year			
		Back ground and experience of firefighting, fire safety and handling emergency management			
1		Minimum 10th pass a Plana	Work in shifts round the clock	İ	1

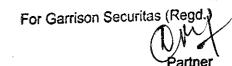
For Garrison Securitas (Regd.)
Partner

Fire Gua	ard	Front Complete and Albert of Wholes and Amelian	S		
	5.0	Should have knowledge of Hindi or English and local language	Overall responsible for all operations related to firelighting , conforming to fire safety regulations , checking preparedness of premises for fire fighting , vigilance including	1	
		Midinton experience 1 year	malutenance of documents		
		Fulfilling requirements of physical standards and medical litness as per PSRA Act and Itules			
		Back ground of surveillance and monitoring through CCIV systems			
		Rnowledge of security procedures and protocols	Work in shifts round the clock		
CCTV Operator		Minimum 1រូ <sup>រព</sup> pass			
		Should have knowledge of Hindi or English and focal Janguage	spraggatriam gributant sandligiv, ythuses sandflevrus VTCC list not eldisnogsen litarevo	. dr	
		Mulinton experience 3 years	documents related to CCIV operations		
		with a valid license		l	
		tte/ She should be in possession of a suitable weapon with valid keense	•		
		He/sha should be adept in the use of fire arms, identification of different types of arms in use in			
İ		public and Police, Use of security equipment and devices , identification of explosive devices	PSOx should be physically and mentally alert and willing to take risks		
		communication englished, was med combat and to administering first aid			
PSO		Good physique and personality	He/she should be adopt in the use of fire arms, communication equipment ,unarmed combat and in administering first aid		
		fulfilling requirements of physical standards and medical fitness as per PSRA Act and Rules	*		
		Mintenum 10th pass	Work in shifts round the clock		
		Should have knowledge of Hindi or English and local language			
1		Minimom experience 3 years		İ	
		Be/ She should be in possession of a suitable weapon with valid license			
		He/she should have good driving skilfs and a valid driving Ticense			
		Should have Back ground of surveillance and monitoring, defensive univing Be/she should be			
		adopt in the use of fire arms, identification of different types of arms in use in public and Police,	PSOs should be physically and mentally alert and willing to take risks		
		Use of security equipment and devices, identification of explosive devices, Expertise in communication equipment , unarmed combat and in administering first aid	He/she should be adept in the use of fire arms, communication equipment, unarmor		
		Good physique and personality	combat and in administering first aid		
PSO cum	Driver	fulfilling requirements of physical standards and medical fitness as per PSRA Act and Rules			
		Minimum 10th pass	Work in shifts round the clock		
		Should have knowledge of Hindl or English and local language	,		
		Valid driving license	·	l	
		Minimum driving experience 3 years			
	•			ĺ	
		Basic computer knowledge is preferred			
		Should have knowledge of Security related motters, industrial safety and ailled			
		Functions	•		
		Preference to a person who has served as a member in Army Niny, Air force and any other	Work in shifts rounds the clock		
ļ		armed forces and Paramilitary forces of the Union ,Police and Horne Guards	Carry out activity of protecting the premises from any un authorized entry, robbery, in	ft	
Guard cun	n Receptionist	Good physique and personality	etc and work in the reception also maintaining registers etc		
		fulfilling requirements of physical standards and medical fitness as per PSRA Act and Rules			
		Minimum 10 <sup>th</sup> pass	Overall responsible for all security, vigiliance including maintenance of documents		
		Should have knowledge of Hindi or English and local language			
		Minimum Experience Byears		i	
		Should have knowledge of Security related matters, industrial safety and allied			
		Functions			
		He/she should have good driving skills and a valid driving license	Work in shifts round the clock		
		Good physique and personality			
Guard Cum	n Oriver	fulfilling requirements of physical standards and medical fitness as per PSRA Act and Rules	Should be a skilled driver		
		Minimum 10 <sup>th</sup> pass			
		Should have knowledge of Hindi or English and local language	Should carry out functions of guard for the property or premises at times not performe	ıg	
		Minimum driving experience 3 years	function of driving vehicle		
		3.04.0.000.2			
		Should have knowledge of Security related matters, Industrial safety, crowd control and allied Functions			
		Preference to a person who has served as a member in Army Navy. Air force and any other armed forces and Paramilitory forces of the Union ,Police and Home Guards	Will patrol the whole campus for normal function.		
		Good physique and personality			
Security Ma	arshal(Bouncer)	fulfilling requirements of physical standards and medical fitness as per PSRA. Act and Rules	Track any suspicious activity on the Field.		
		Minimum 10 <sup>th</sup> pass			
		Should have becaused as a Unidian Spatish and lead to	If a person is acting in a dangerous or Unseemly manner, the marshal's job is to warn		
		Minimum Experience 3 years	that person and, if needed, ejett them from the venue.		
		•			

# Additional responsibilities

In addition to roles and responsibilities indicated above following shall also be part of responsibilities of security man power.

). To Provide Security services for protection of life., Security, against the expliferage, fire etc. for man and material in the premise:



1 (II) Physical quarriling of aptry/exit points. Hasponsible for frisking/checking of the visitors during office hours and later | Screening (Directing of visitors Avistor management in common and during special occasions, Guid adutors to the concerned officials/occupants, regulating entry. Control the access of persons/vehicles in to and out of the complex and regulating entry of unwanted visitors/sales man and materialisme of visitor register.

(III) Checking of gate passes, allowing the entry and exit of material and regulating the entry and exit of material and regulating the entry and exit of materials weblies accordingly. Records of the inwards and outwards movement of men and materials weblies accordingly. maintained with proper checking as per instructions given from time to time by the buyer organization.

(by Patrolling) and quarding various common areas and surroundings to ensure adequate safety and socurity. Preventing lentry of stray animals like cow, dogs etc. Round, the clock patrolling of sites. Ensuring that boom barriers and access control systems are monitored and are in operational condition.

(v) Assisting the occupants during emergency evacuation of building .Effective involvement during the cirist management like accidents and bomb threats Juvolve in frequent drills for preparation for emergencies. Hand disaster management in case of emergencies and disasters

(vi) Itescue operation of passongers if stranded in lifts, Help occupants in any accidents or modical emergencies. Handling situation in case of the

ison with appropriate agencies in case of disaster and emergencies and keep excellent liaison and contact with all auch a

(viii) Lodging of Complaints/Fig. in case of any crime or violence and assist the police and other security agencies in their investigation in any related matter.

Any other responsibility in connection with porformance of the rates specified though not specifically covered above shall also be considered as part of the responsibilities of the Security man power.

#### 4. Terms and Conditions

#### 4.1. Buyers obligations

in the Hover Department will give basic training/familiarization of the Security services required to be done by the personnel to be deployed by the Service Provider under the - contract for 2 to 3 days in premises and this pel will not be counted as shift manned by Service Provider's personnal for the purpose of payment under the contract.

(iii) Duyer organization shall provide necessary intrastructure, Equipments such as X ray baggage screening if such screening is involved , furniture at for the security personnel to carry out their functions. However uniform torches, lathi Arms, badges shall be provided by service provider

(III) Deployment of security man power shall be with the concurrence of nonlinated official of buyer organization, and nominated official shall be responsible for close co-ordination with the service provider, and shall mo the activities performed by the service provider persons and will be responsible for its optimum utilization.

(by) Buyer may calculate their requirement of resources based on 8 hours per shift. Example: For hiring socurity personnel for a month (30 Service Days) to offer the services for 24 hours on a 3 shift basis, the required number resources would be 90 personnel for the month

"R is advisable to include Price Variation Clause in the long term contracts to take care of the increase/decrease in prices of various ingredients which majorly affect the overall price of the service. Buyers are therefore advise nclude the Price Variation Clause (PVC) in the bid document through ATC for Jong term contracts. The additional payment, if any, on account of PVC can be done offline till such time online functionality is developed on GeM

(a) Employment of man power by service provider: (i) Service provider providing the security services shall not employ or engage any person unless he or she is a citizen of India or a citizen of such other country as permitted. inployed in terms of Government rules and regulations in force .

(likiervice provider shall employ only man power who has completed eighteen years of age and not above 65 years of age. Security agency shall only employ man power who satisfied the service provider about his charaand antecedents and has completed the prescribed security training. Service provider shall only engage man power fulfilling. Such physical standards as may be prescribed in the PSRA 2005 and rules. Further man power satisfy any other conditions as may be prescribed in relevant rules.

rson who has been convicted by a competent court or who has been dismissed or removed on grounds of misconduct, or moral turpitude while serving in any of the armed forces of the Union. State Police Organ Central or State Governments or in any private security agency shall be employed or engaged by the service provider

(iv) Service provider, while employing a person shall, give preference, to a person who has served as a member in Army, Navy and Air force or other, central paramilitary forces. Central Police forces, even for posts which are specifically indicated as that of ex service man in the roles and responsibilities.

(v) The antecedents of security staff deployed shall be verified by the service provider from local police authority and an undertaking in this regard is to be submitted to the department and buyer department shall ensure the

(vi) The service provider shall deploy his personnel only after obtaining the buyer department approval upon duly submitting g curriculum vitae (cv) and police verification details of personnel Buyer shall be informed at lea week in advance and service provider shall be required to obtain departments approval for all such changes along with their CVs

(vii) The Buyer shall have the right, within reason, to have any personnel removed who is considered to be undestrable with proper reasoning or otherwise and similarly the Service Provider reserves the right to remove an personnel with prior intimation to the Buyer, emergencies, exempted

(f) Service Provider shall maintain a register containing name and addresses of the persons managing the private security agency, names, addresses, photographs and salaries of the security mangower and supervisors is control and such other particulars as may be prescribed under PSRA act

(III) Service provider will maintain a register on which day today employment of personnel with buyer organization will be entered and same will be countersigned by the authorized official of the buyer department. While bill the deployment particulars of the personnel engaged during the month, shift wise should be shown to buyer. Buyer organization may call for such information as it considers necessary from service provider.

(iii) The Service Provider shall maintain all statutory registers under the Law and shall produce the same, on demand, to the Buyer Department or any other authority under Law.

# C Issue of photo identity card

- Every security man power deployed by the service provider shall be issued a photo identity card, by the service provider
- The photo identity card shall be issued in such form as may be prescribed by the buyer organization and complying with PSRA Act and rules.
- Every security man power shall carry on his person the photo identity card issued under and shall produce it on demand for inspection by the buyer organization or any other officer authorized by sa

(i) Service provider shall be holding a valid license under the provision of Private Security Regulations Act (PSRA) providing for operation in the respective State or Union territory where services are being offered. Service pr shall ensure that all the relevant licenses/registrations/permissions which may be required for providing the services are valid during the entire period of the contract falling so shall attract the appropriate penalties. The ocuments relevant in this regard shall be provided by the service provider to the buyer on demand

(ii) The service provider shall comply with all the legal requirements for obtaining license under contract labor regulations and abolition act 1970 if any at his own part and cost. The requirement shall be depending up on the mber of persons engaged for the organization in terms of the provisions of the relevant act .

(III) The service provider shall maintain all statutory registers required to be maintained as per licence provisions under the law and shall produce same on demand to the buyer department or any other authority un

(i) The Service Provider shall have his own Establishment/set up/mechanism/Training institute recognized under PSRA 2005 or have tie up with institutions recognized in terms of PSRA 2005 to provide training for security power with them to ensure correct and satisfactory performance of his/her liabilities and responsibilities. Only such man power who have undergone training and holding certificate should be deployed under the contract. The training shall be for a minimum period as specified in the PSRA act and in terms of the detailed training syllabus as prescribed in the act. The ex-servicemen and former police personnel shall however be required to at condensed course only as per provisions in the PSRA act

All necessary reports and other information will be supplied immediately as required and regular meetings will be held with the buyer depart

# (g) Conduct of the security man power deployed

(i) The security manpower shall not accept any gratitude or reward in any form

(ii) Under the terms of their employment agreement with the Service Provider the Security staff shall not do any professional or other work for reward or otherwise either directly or indirectly, except for and on behalf of th

ersonnel engaged by service provider have to be extremely courteous with very pleasant mannerism in dealing with the Buyer Staff and should project an image of utmost discipline. Buyer Department shall have ri have any person removed in case of its staff complaints or as decided by representative of the Buyer Department if the person is not performing the job satisfactorily or otherwise. The Service Provider shall have to arrang

Security man power engaged by the Service Pro-

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to the proof to certain confidential documents and information which they are not supposed to divulge to third In view of this, they shall be required to take The persons deployed shall, during the cour,

confidentiality and breach of this condition shall make Service Provider as welf as the person, deployed hable for penal action under the applicable have besides, action for breach of contract

#### (h) Uniform and Badges

(f) Service provider shall ensure that all security man power shall, put on arms badge distinguisher the Agency for which they are working, shoulder or chest badge to indicate his role or function. Man power employed as Society guards shall, have whistle attached to the whistle cord and to be kept in the left pocket, Shoes with eyelet and laces, headigar which may also carry the distinguisher mark of the service provider.

(ii) The clothes worn by the security man power while on active duty shall be such that they do not hamper in his affectent performance. In particular they will not the too light not too loose as to obstruct movement or bending of limbs.

(III) Every man power functioning as security guard will carry a notebook and writing instrument with him.

(iv) Every security person shall be provided one good quality torch and lone baton

(v) Every man power functioning as security guard while on active security duty will wear and display photo-literally card issued in the outer most garment above waist level on his person in a conspicuous manner.

(vi) Parameters of the uniform shall conform to provisions of PSARA 2005,

#### 1. I) Monitoring and Supervision by the service provides

(f) Service provider shall ensure that adequate supervision will be provided to ensure correct performance of the man power deployed in accordance with the prevailing assignment instructions agreed upon between the service provider and buyer organization. Even if security supervisor is not availed by the buyer organization service provider should keep track of performance of the staff deployed and give necessary support to ensure good performance.

(II) The Service Provider will deploy supervisors as per the need given by the Buyer Department. The supervisor shall be required to work as per the instructions of fluyer Department.

(iii) The Service Provider shall do and perform all such Security services, acts, matters and things connected with the administration, superintendence and conduct of the arrangements as per the direction enumerated herein a in accordance with such directions, which the Department may issue from time to time and which have been multially agreed upon between the two parties.

(iv) The Service Provider shall be responsible to maintain all property and equipment of the Buyer Department entriested to b

(v) The Service Provider shall nominate a coordinator who shall be responsible for regular interaction with the Buyer Department so that optimal services of the persons deployed could be availed without any disruption.

### (j.) Working hours and Iteporting Time

- The personnel will have to report to the Buyer Department's security office at least 30 minutes in advance of the commencement of the shift for collecting necessary documents/instructions, and to complete all other required formalities as approved by the Buyer
- The working hours and days of the outsourced employees will be as per the existing applicable rules of the respective Central/State Government However, they have to work on holidays. If necessary and required base on demand of work
- In an event of deployed personnel availing feave and if required by buyer suitable substitute(s) shall be provided by service provider as per mutual understanding with
- Consequent to poor performance of deployed manuswer, service provider shall immediately replace the duployed manuswer thereby maintaining service levels and
- . Working shifts (includes day and night shift) if any, and daily working hours shall be mutually agreed upon between buyer and seller prior to deployment of manpower
- The attendance of the employees will be entered in the register provided by the Service Provider anti/or in the Aadhaar based Biometric attendance system at the fluyer's in case biometric system insisted, same is to made available by buyer and access to be provided to the security persons deployed by service provider
   The persons deployed should be politic, cordial and efficient while handling the assigned work and their actions should promote good will and enhance the image of the Corporation or office The Service Provider shall be applied to the second of the corporation or office the service provider shall be applied to the second of the corporation or office the Service Provider shall be applied to the second of the Corporation or office the Service Provider shall be applied to the second of the Corporation or office the Service Provider shall be applied to the second of the Corporation or office the Service Provider shall be applied to the second of the Corporation or office the Service Provider shall be applied to the second of the Corporation or office the Service Provider shall be applied to the second of the Corporation or office the Service Provider shall be applied to the second of the Corporation or office the Service Provider shall be applied to the second of the Corporation or office the Service Provider shall be applied to the second of the Corporation or office the Service Provider shall be applied to the Service Provider shall be applied to the Service Provider shall be applied to the Service Provider shall be applied to the Service Provider shall be applied to the Service Provider shall be applied to the Service Provider shall be applied to the Service Provider shall be applied to the Service Provider shall be applied to the Service Provider shall be applied to the Service Provider shall be applied to the Service Provider shall be applied to the Service Provider shall be applied to the Service Provider shall be applied to the Service Provider shall be applied to the Se
- The persons deployed should be polite, cordial and efficient while handling the assigned work and their actions should promote good will and enhance the image of the Corporation or office The Service Provider shall responsible for any act of indiscipline on the part of the persons deployed.

### k) Physical standards and Medical check up

(i) The security man power deployed shall be eligible for being engaged or employed if he or she fulfills the standards of physical filness as specified in the PSRA Act 2005. Service provider is therefore required to ensure that deployed man power fulfill the requirements specified in PSRA Act. Service provider Agency should get medical check-up of its staff at the time of their induction in the rolls of the lagency to ensure their fitness for the job assigned and annual medical check-ups to be done as prescribed under PSRA. A record of the same shall be maintained in the personal. (ile. of the security personnel, in case buyer demands for a copy of medical fitness certificate at time of deployment. To their organization same shall be given

(ii) The security man power deployed ishould be free from evidence of any contagious or infectious disease. He or she should not be suffering from any disease which is likely to be aggravated by service or is likely to render unfit for service or endanger the health of the public

(iii) No medical facilities or reimbursement or any sort of medical claims thereof in respect of employees provided by the Service Provider will be entertained by the Buyer

### (l) Applicable Leave

(i) In case of services hired on annual basis and 5 working days, the employees will be entitled to 0H days of casual leaves per year on pro-rata basis and in case of 6 working days, the employees will be entitled to 15 days cas leave per year on pro-rata basis

(ii) in case of services hired for all 7 days also it shall be ensured that service personnel's are given at least 4 holidays in a month

(iii) The applicable casual leave is to be provided to the personnel and the payment for the applicable leave also shall be taken in to account for calculation of the payment to be made by the buyer

(W) Beyond specified leaves as applicable, leave will be treated as leave without pay (LWP) for which necessary deduction will be made by the buyer in the billed amount if no replacement is provided besides any penalty for a providing substitutes as indicated in SLA.

4.3 Special terms and conditions Applicable

# (a). Legal Status

(i) The Service Provider should have a legal status, whether it will be a registered Proprietorship Firm/Partnership Firm/Company under Companies Act having legal entity having all statutory licenses/registration for carrying such activity as well has have registration for income tax..

(ii) The Service Provider shall not be allowed to transfer, assign, pledge or subcontract its rights and liabilities under this Agreement to any other agency or organization by whatever name be called without the prior written consent of the Authority.

(iii) For all Intents and purposes, Service Provider shall be the "Employer" within the meaning of different Rules & Acts in respect of manpower so deployed. The persons deployed by the Service Provider shall not have any displayed the service Pr

- The persons deployed by the Service Provider shall not claim nor shall be entitled to pay, perks and other facilities admissible to regular / confirmed employees during the currency or after expiry of the Agreement
- The Buyer will in no way be responsible for the violation of any rules and/or infringement of any other laws from the time being in force, either by the employee or by the Service The employees as well as the Service Provider shall comply with the relevant rules and regulations applicable at present and as may be enforced from time to time, for which the Buyer's department would not be liable or responsible in any manner. The onus of compliance to all the applicable laws/acts/rules shall only rest with the Service Provider

# (b) Indemnity

(i) The Service Provider will not be held responsible for the damages/sabotage caused to the property of the Buyer Department due to the riots/mobs attack/armed dacolt activities or any other event of force majeure

(ii) The Buyer will in no way be responsible for the violation of any rules and/or infringement of any other laws from the time being in force, either by the employee or by the Service Provider

(iii) The employees as well as the Service Provider shall comply with the relevant rules and regulations applicable at present and as may be enforced from time to time, for which the Buyer's department would not be liable responsible in any manner. The onus of compliance to all the applicable laws/acts/rules shall only rest with the Service Provider

(Iv The Buyer Department shall not be responsible for any financial loss or any injury to any person-deployed by the Service Provider in the course of their performing the functions/duties, or for payment towards any compensation

# (c) Disclosure of Information related to services rendered

(f) Man power engaged by the Security man power service provider shall not divulge any information acquired by him or her during such employment with respect to the work which he or she has been assigned to anyone other than the buyer organization or to such person as the buyer organization by the police or as may required by an authority or process of law shall be exempted from this

(ii) All security man power engaged by the service provider shall however render necessary assistance to the police or to such authority in the process of any investigation pertaining to the activities of that agency. If violation of any law is noticed by any security man power during the course of discharge of duties, her she shall bring it to the notice of s superior, who in turn shall inform the police either through buyer or service provider or on his own.

- Ownership and retention of Material: (i) Buyer shall own the material and documents provided to the Service Provider if any in connection with performance of this contract. Service Provider shall not, without the prior written consent of buyer store, copy, distribute or retain any material or Documents.
- Service Provider shall, upon termination of this agreement for any reason, or upon demand by buyer, whichever is earliest, return any and all material and information provided to Service Provider by buyer, including a copies or reproductions, both hardcopy and electronic.
- The Service Provider or man power provided shall not capacity and material, information, application details, equipment or any other goods/material in physical or electronic form, which are proprietanyte.



For Garrison Securitas (Regd.)

Partner

owned by buyer, out of Buyer premises without prior written permission from Buye

- Changes: Nodal officer of the buyer or any other authorized official shall be competent to ask for any changes in the scope of work. Buyer is entitled to increase the quantum of order regarding number of man power 25% and similarly shall be competent to reduce the man power also by 25%.
- Transportation: The responsibility of arranging commutation for the man power and transportation of any items which are in the scope of service provider and requiring the transportation shall be inspensibility of a provider
- Insurance requirements.

Service provider shall be responsible for any insurance requirements for the man power deployed regarding accidents etc. No claim for any compensation or damages on account of any injury or thath of man power while performing the duties shall be entertained by the buyer organization insurance requirements if any for the property or premises for which security is offered shall be the responsibility of the buyer

- Obligation regarding minimum wages, ESI,EPF contributions and billing
- Payment Procedure shall be in as specified in the General Terms and Conditions of GeM, The rate offered shall be inactuding 691 Payment, shall be made on the basis of the number of security personnel engaged

(II) The Service Provider Agency shall also deposit EPF and EST of both - employer and -employee share within 15th day of the month of payment for the support staff engaged from their account, and prefer the bill to the flux Department for reimbursement of employer share only.

(II) Employee share of EPF and EST contribution shall be recovered from the gross remuneration & balance amount is to be released to the persons - employed. Proof of deposit of both employers share and employees share EST & EPF shall be submitted to the buyer by the end of 15th day of succeeding month.

(Bit) he Service Providing Agency shall furnish statement of amount paid for the month to the persons deployed along with cheque munter or hank transfor details and date and Bank account from which the payment has been made. Service Providing agency is to furnish copy of bank statement in support of amount paid as and when regulared by Buyer Departments,

(Withe Service Provider shall be responsible for timely payment of take home remuneration to the supporting stall and deposit of CPP and £ST (both employee and employer share), falling which suitable penalties as per STA any other actions as per existing rules and regulations shall be taken

(v) The Service Provider shall submit, before the fluyer Department, one copy of the monthly challon with Electronic Challon Com receipt sheet indicating break down of contribution of each and every hired employee regarding EPF and EST within 2 days from the date of filling. In case of any return in the form of monthly, quarterly and annual returns applicable same also to be filed and copy to be furnished to buyer.

(w)The payment to the Service Provider will be made on monthly and quarterly basis, depending upon the actual duration of the services rendered as per order.

(vii) Any violation of contractual obligations by the Service Provider/employee shall attract penalties as mentioned against each obligation. The Service Provider is deemed to have confirmed that penalty whenever become payable, the same shall be deducted by the user department from the payments due to the Service Provider.

(viii) TA/DA shall be payable directly by the Buyer on production of travel documents to original and approval of appropriate authority of the Buyer for undortaking such travel for the project/assignment.

(IX)All applicable taxes and duties except GST, shall be payable by the Service Provider and the Buyer shall not entertain any claims whitsoever with respect to the same. The Service Provider shall pay the GST as the price inclusive of GST.

(x)The Service Provider shall ensure payment regularly for the deployed man power to their entitlements like monthly solaries/wages etc. and submit the documentary proof of the salary paid as per the terms and conditions the contract. Bill for the subsequent month will be paid only after submission of certificate of disbursement of wages of previous month.

(xt) In case the submission of monthly bills is delayed by the Service Provider beyond 15 days from the last day of the month in which the services have been provided, the entire liability towards payment of interest/penalty to tax authorities would be borne by the respective. Service Provider.

(xii) Escalation towards payment of salaries / wages of the lemployees, shall not be accepted on any ground during the contract, period,

(xili)) The Breakup of the components to be provided to the Buyer Department. The Buyer Department will provide Minimum Wage as per the Notification applicable in their area for the category of Resource they want to provide

(xiv)The Total Price includes Minimum Wage, ESI, EPF, Admin Charge and GST on the mentioned components.

(xv)Bonus in accordance with the Bonus Act which at present is one month basic wage (not below Rs7000/) which comes to monthly payment 8.33% of minimum wage or Rs 7000/- Shalf also be payable by the buyer. Bonus is applicable to all employees minimum wage is below Rs 21000/- In case of any changes in the bonus rates as per relevant notifications same shalf in applicable. Bonus shalf be payable only to the resources completing the requirements number of working days and fulfilling the requirements

(xvi)All Ex Servicemen should be paid as per wage structure hald down by Directorate General of Resettlement (DGR), Ministry of Defence.

(xxii)All organizations under Central Government should make payment as per the minimum wages laid down by the Central Labor Commissioner

(xviii)Service Provider will thus quote over and above the following components as a Service Charge and Special Allowance if any

(x/x)Minimum Wage + ESI + EPF + PF Admin Charges + GST (on the Minimum Wage, ESI and EPF component), is provided by the Buyer Department and the rest (GST on the component provided by the Buyer) is added by the platform.

(xx) In case of any changes in the minimum wages as per the Applicable Laws during the Contract period, Buyer shall pay the Service Provider the difference in wage from the amount mentioned in the contract on pro-rata dals.

Therefore the increase in minimum wages shall be applicable and contract value amount shall be considered as revised up to the extent of increase due to increase of minimum wages.

(xxl)The borus as applicable in terms of rules and regulations prevailing is payable by the buyer

(xxill)The cost of the Contract shall be valid for initial contract period and during this period no price escalation, other than minimum wages revision, shall be entertained by the Buyer

(solli) he payment shall be made as per the contract and after deduction of relevant penalties. If any, Service Provider shall raise the invoice as per the arrangement in the "contract (monthly/ quarterly) towards the Services rendered in the previous month to the Buyer. Payment shall be effected by credit into the bank account of the Service Provider within 10 days of receiving the invoice, consisted in all respects. The Service Provider shall provide correct bank account number and other details of the bank to enable the Buyer to credit the payment divide the account. Buyer shall pay the Service Provider all due amount as per the invoice, that are not the subject to dispute, within 10 days after receipt of a valid invoice that complies in all material respect in terms of this agreement; the payment shall be subject to any reduction such as penalty, statutory deductions, etc.

(xxiv)As per DoE OM No.F.6/1/2023-PPD dated 6th January 2023, the minimum service charges for Manpower Outsourcing Services has been fixed as 3.85%. The contracts concluded through this service shall be in compliance with the above mentioned OM.

# Calculation Formula for the service

# Total Cost •

((((\$basic\_pay+\$esi+\$provident\_fund+\$eldi+\$epf\_admin\_charge+\$bonus+\$non\_mandatory\_1+\$non\_mandatory\_2+\$non\_mandatory\_3)\*\$number\_of\_working\_days)\*1.18 }+ (\$percentage\_of\_service\_charge\* ((\$basic\_pay+\$esi+\$provident\_fund+\$eldi+\$epf\_admin\_charge\*,118 }+ (\$percentage\_of\_service\_charge\*) ((\$basic\_pay+\$esi+\$provident\_fund+\$eldi+\$epf\_admin\_charge\*,118 }+ (\$percentage\_of\_service\_charge\*) ((\$basic\_pay+\$esi+\$provident\_fund+\$eldi+\$epf\_admin\_charge\*,118 }+ (\$percentage\_of\_service\_charge\*) ((\$basic\_pay+\$esi+\$provident\_fund+\$eldi+\$epf\_admin\_charge\*,118 }+ (\$percentage\_of\_service\_charge\*) ((\$basic\_pay+\$esi+\$provident\_fund+\$eldi+\$epf\_admin\_charge\*,118 }+ (\$percentage\_of\_service\_charge\*) ((\$basic\_pay+\$esi+\$provident\_fund+\$eldi+\$epf\_admin\_charge\*) ((\$basic\_pay+\$esi+\$provident\_fund+\$eldi+\$epf\_admin\_charge\*) ((\$basic\_pay+\$esi+\$provident\_fund+\$eldi+\$epf\_admin\_charge\*) ((\$basic\_pay+\$esi+\$provident\_fund+\$eldi+\$epf\_admin\_charge\*) ((\$basic\_pay+\$esi+\$provident\_fund+\$eldi+\$epf\_admin\_charge\*) ((\$basic\_pay+\$esi+\$provident\_fund+\$eldi+\$epf\_admin\_charge\*) ((\$basic\_pay+\$esi+\$provident\_fund+\$eldi+\$eldi+\$epf\_admin\_charge\*) ((\$basic\_pay+\$esi+\$provident\_fund+\$eldi+\$

Note: Actual payment may vary as per service rendered and mentioned in log sheet

- Statutory compliances. Service provider shall abide by the PASRA Act, Minimum wages Act, Contract labor Act etc. as applicable from time to time for man power employed for undertaking the services. Similarly in case armed security guard service provider shall ensure that the licenses are kept valid and all legal formalitities and compliances for same are followed by the man. Service provider shall also be required to ensure that the entitled leave as per labor laws are made available to security man power.
- Termination of contract before normal validity;
- In case service provider commits defaults in terms of the agreement other than those specified warranting cancellation without notice, it shall be lawful for the buyer to issue a notice of termination of the contract be giving 15 days time to service provider. Service provider can make a representation during the notice period and takes steps to remedy the defaults and if buyer is satisfied with the same, buyer can take decision to withdraw the notice. The agreement shall automatically terminate on explry of the notice period if same is not withdraw the notice.
- The termination notice shall be issued by buyer to the address of the service provider as shown in the agreement.

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- However in case of instances such as not deploying resources within agreed time, serious security lapses, irregularities in service provider operations, expiry of validity of required licenses such as PSRA and in case cumulative penalty for violations of SLA reaches more than 10% contract can be terminated with immediate effect and no notice is required to be issued.
- In case of termination of the contract and buyer engage the services of another service provider for the remaining part of contract the same shall be at risk and cost of the service provider besides other actions such encashment of performance security and administrative actions etc
- Proprietary rights and Indemnity: Service Provider acknowledges that buyer's business data and other buyer's proprietary information or materials, whether developed by buyer's or being used by buyer pursuant to a license agreement with a third party are confidential and proprietary to buyer; and Service Provider agrees to use reasonable care to safeguard the proprietary information and to prevent the unauthorized use or disclosure thereof, which shall not be less than that used by Service Provider to protect its own proprietary information. Service Provider recognizes that the goodwill of Buyer depends, among other things, upon Sarv Provider keeping such proprietary information confidential and that unauthorized disclosure of the same by Service Provider could damage buyer and by that reason of Service Provider's duties hereunder. Service Provider may come into possession of such proprietary information, even though Service Provider does not take any direct part in or furnish the services performed for the creation of said proprietary information and shall limit access thereto to employees with a need to such access to perform the services required by this agreement. Service Provider shall use such information only for the purpose of performing the said services.
- 5. Penalties and Termination

(f) The Service Provider shall be responsible for faithful compliance of the terms and conditions of this agreement, in case of noncompliance of Service obligations, penalty per default will be imposed as per SLA and in case of three. Consecutive defaults against same events, the contract will be liable to be cancelled. However non delivery of service in time, not starting work in time, violation of existing laws and statutory requirements will be considered as a major default and the contract will be captured without giving any further notice.

For Garrison Securitas (Regd.)

Partner

	Penaktos For Breach				
SLNO	Service Level Agraemant	(iașeline	1 <sup>43</sup> Instance	2 <sup>nd</sup> instance	3 <sup>rd</sup> Instance
1.	Delay in deployment of security personnel by the service provide		Br case of deployment is made ofter 2 weeks of placement of order and delay is the to service 2 provider 1% of the voke of the contract shall be tovied as penalty however buyer shall be at theirty to cancel the order without any further reference to service provider in case so destre	In case of deployment is made, after 3 weeks of placement of order and delay is due to service provider 2% of the value of the contract shall be levied as penalty, However buyer shall be at liberty to concel the order without any further reference in case so desire	
7.	If the employee of service provider is found to have iniscenduct o misbehaved in any manner or resert to any violent behaviour etc with public or employees of buyer organisation or other' employees of service provider	r No Instance	Replacement of security personne and Ax 500 fine on the service provider	Replacement of security personnel and Rs 1990 fine on the service provider	Replacement of security personnel and Rs 5000 line of the service provider
à.	Security personnel not found displaying photo id or not in proper uniform	No Ilistance	One day Salary due to the employee concerned for the day and its 500 penalty on service provider	One day Salary due to the concerned employee and hs 1980 penalty on service provider	One day Salary due to the employee concerned and R 2500 penalty on service provider
A.	Security personnel indulging in drinking/skeeping	Zero Instance	personnel apart from deduction of	Immediate removal of the security f personnel apart from deduction of salary for 1 day and penalty of Rs 2500 the service provider	Immediate removal of the security personnel apart from deduction of salary for 1 day and penalty of Rs 5000 on the service provider
5.	If the resource is absent or takes leave without informing or taking prior approval and if service provider fails to provide a substitute	No instance	Penalty equal to wage of the person, who was to do duty shall be levied along with an amount of Rs 500	Penalty equal to 2 times wage of the person, who was to do duty shall be levied along with Rs 500	Penalty equal to 2 times wage of the person who was to do duty shall be levied along with Rs 1000
6	In case of expiry of any of the licenses required for performing the	services such as PSRA, otc	Termination of the contract		
Delay in payments of take home remuneration by the Service Provider to resources employed  7. Delay in deposit of EPF and Rs 10			Rs 1000 for each default		
	ESI (both employee and employer share)				
8	In case of violation Minimum wages Act , Contract labor Act etc. as applicable for the services	applicable from time to time	Penalty of Rs 5000 for default in add shall be responsibility of service pro	lition to termination of contract and all respt vider	insibility on account of violation
9	Cumulative penalty		Cumulative penalty shall not exceed cancelled	10% of the total contract value and in case o	exceeds contract is liable to be
ই্থাৰীजी বি	नरण   ePBG Detail				
NA					
सिरम और ग	रतें Terms and Conditions				
	Ferms and Conditions-				
5.1 This contract is governed by the General Terms and Conditions, conditions stipulated to this Product/Service as provided in the Marketplace.  1.2 This Contract between the Selber and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable					
मेट: यह सिस्टा जनरेंद्र फाइल है। कोई हस्ताक्षर की आवस्यकता नहीं है।					
Note: This is	system generated file. No signature is regulred.				



For Garrison Securitas (Regd.)

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